

## Overview of results

| SEKm | Q1 2016 | Q1 2015 | $\triangle$ | FY 2015 | FY 2014 | $\triangle$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Net sales | 9,638 | 10,033 | -4\% | 39,351 | 39,950 | -1\% |
| EBITDA | 705 | 763 | -8\% | 2,436 | 2,198 | 11\% |
| EBIT | 300 | 312 | -4\% | 564 | 351 | 61\% |
| Net income for the period | 219 | 203 |  | 278 | 176 |  |
| Cash flow from operating activities | 211 | 1,140 |  | 1,670 | 670 |  |
| Net debt | 639 | 3,113 |  | -171 | 3,672 |  |

## First quarter 2016

- Market trends:
- E-commerce, B2C parcel volumes rose 12\%
- Tough competition in the logistics market
- Mail volumes continuing to decline
- Weak economy in Norway and Finland
- Reviews into postal legislation ongoing in Sweden and Denmark
- Higher postage for Danish express mail from year-end
- Reorganization effective January 1, 2016
- Business area Communication Services has been established, based on Business area Mail \& Communication and Strålfors' service development business.
- Business area eCommerce \& Logistics is a merger of Business area Logistics and the Group unit eCommerce.


## PostNord, Group

## Still on the right path, with the focus on end-to-end Nordic solutions and adaptation of the production model

NET SALES AND EBIT MARGIN


- Net sales totaled SEK 9,638m $(10,033)$
- Net sales fell 4\%, excluding currency effects and acquisitions
- Decreasing mail volumes and continued tough competition in the logistics market
- Calendar effect of early Easter holiday


## - Reported EBIT SEK 300m (312), 3.1\% (3.1)

- Cost-cutting programs completed brought operating costs down
- Ongoing adjustments and efficiency improvements are being implemented in pace with declining mail volumes


## Trends in the market

- Mail volumes fell by a total of 8\% compared to Q1 2015
- 18\% in Denmark
- 6\% in Sweden
- Parcel volumes rose by a total of 3\% compared to Q1 2015
- E-commerce-related B2C parcels increased 12\%

MAI L, MI LLI ONS OF UNITS


PARCELS, MILLIONS OF UNITS


## PostNord Sweden

NET SALES AND EBIT MARGI N


- Net sales, MSEK —EBIT-margin, \%
- Net sales decreased by 2\%
- Mail volumes decreased by a total of 6\%
- Sales in Business area eCommerce \& Logistics unchanged
- Easter effect
- EBIT SEK 198m (228), 3.6\% (3.9)
- Costs adapted to lower volumes
- Negative impact of increased social insurance costs for young people


## PostNord Denmark

NET SALES AND EBIT MARGIN


- Net sales, MSEK ——EBIT-margin, \%
- Net sales decreased by 5\%
- Mail volumes fell by $18 \%$
- Price adjustment for priority mail partly offset volume decline
- Higher volumes of B2C parcels
- New contracts in service logistics
- EBIT SEK -51m (-47), -2.1\% (-1.8)
- Lower mail income not fully offset by cost adjustments.
- Wide-ranging action program in progress


## PostNord Norway

NET SALES AND EBIT MARGIN


Net sales, MSEK ——EBIT-margin, \%

- Net sales declined by $15 \%$, and by $10 \%$, excluding currency effects and acquisitions
- The logistics market was negatively affected by the economic slowdown caused by the drastic fall in the price of oil
- The market remains characterized by tough competition
. EBIT SEK - 1m (11), -0.1\% (1.0)
- Wide-ranging program to reduce costs is in progress but has not fully offset the decline in income


## PostNord Finland

NET SALES AND EBIT MARGIN

. Net sales increased by 32\% percent, and by 1\% excluding currency effects and acquisitions

- Continued challenging economic situation in Finland and tough competition
- EBIT SEK - 12 m (1), $-5.2 \%$ (0.6)
- Integration costs related to the acquisition of Uudenmaan Pikakuljetus Oy (UPK) in Finland charged to earnings
- Merger of UPK and PostNord Oy completed


## PostNord Strålfors

NET SALES AND EBIT MARGIN


- Net sales, MSEK ——EBIT-margin, \%
- Net sales declined by $4 \%$, and by $1 \%$ excluding currency effects and acquisitions
- Shrinking market for physical modes of communication
- Increased sales under new customer agreements and digital communication offerings
- EBIT SEK 34m (26), 5.5\% (4.1)
- Improvement explained by cost-cutting programs implemented


## Trend of costs

TREND OF GROUP'S COSTS

*Including cost inflation

GROUP'S OPERATI NG COSTS, SEKm

*Excluding restructuring costs

## Trend of cash flow

- Change in working capital
- Lower trade payables, deferral of payments over the turn of the month March/April 2015 and a tax refund of approx. SEK 300m
- Cash flow from operating activities SEK 211m
- Investments SEK -188m
- The investments primarily relate to vehicles, as well as equipment for transportation and sorting in production
- Cash flow for the period SEK 10m


## CASH FLOW, FI RST QUARTER 2016, SEKm

Change in
FFO working capital Investments
Financing
300

250


## Net debt

- Net debt increased by SEK 810m to SEK 639m
- Affected by revaluation of pension obligations as a result of a lower discount rate used in the valuation of the obligations.
- Financial preparedness amounting to SEK 3,905m, of which cash and cash equivalents total SEK 1,905m

| Mar. 31, | Dec. 31, | Sep. 30, |  |
| :--- | ---: | ---: | ---: | ---: |
| SEKm | $\mathbf{2 0 1 6}$ | $\mathbf{2 0 1 5}$ | $\mathbf{2 0 1 5}$ |
| Interest-bearing debt | 3,849 | 3,840 | 3,849 |
| Pensions* | 0 | 0 | 57 |
| Total | $\mathbf{3 , 8 4 9}$ | $\mathbf{3 , 8 4 0}$ | $\mathbf{3 , 9 0 6}$ |
| Financial receivables | $-1,305$ | $-2,117$ | $-1,155$ |
| Cash and cash equivalents | $-1,905$ | $-1,894$ | $-1,443$ |
| Net debt | $\mathbf{6 3 9}$ | $\mathbf{- 1 7 1}$ | $\mathbf{1 , 3 0 8}$ |
| Net debt/EBITDA, times | 0.3 | -0.1 | 0.5 |
| Net debt ratio, \% | 7 | -2 | 15 |
| Financial preparedness | 3,905 | 3,894 | 3,443 |
| *Includes assets under management. |  |  |  |

## Credit profile

## OVERVIEW OF LI NES OF CREDI T, MARCH 31, 2016

| Credit | Total amount <br> SEK bn | Amount <br> utilized <br> SEK bn |
| :--- | :---: | :---: |
| Revolving credit facility, <br> maturing in 2017, SEK | 2.0 | 0.0 |
| Commercial paper, SEK | 3.0 | 0.0 |
| Credit institutions | 1.5 | 0.6 |
| MTN bonds, SEK | 6.0 | 2.9 |
| Total utilized, Mar. 31, 2016 |  | 3.6 |
| Credit lines with short maturity |  | 0.1 |

MATURITY STRUCTURE, MARCH 31, 2016, SEKm


An undrawn revolving credit facility (RCF) of SEK 2.0bn is in place, maturing in 2017.

## Financial targets

- The targets are long-term and are to be assessed over a period of 3-5 years.
- The financial targets were adopted at the 2014 AGM

| Area | Key ratio | Outcome Dec. 31, 2015 | Target |
| :--- | :--- | :--- | :--- |
| Profitability | Return on <br> capital <br> employed <br> (ROCE) | $5.6 \%$ | $10.5 \%$ |
| Capital structure | Net debt ratio | $7 \%$ | $10-50 \%$ |
| Dividend policy | Dividend | 2015: Proposal for no dividend <br> 2014: No dividend | $40-60 \%$ of net income for <br> the year (guide value 50\%) |

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