

Fact sheet UK to Israel



GENERAL INFORMATION PostNord International

Solution:	End To End
Coverage:	100%
Traceability:	Fully Tracked
Drop off point:	PostNord, Hayes
Transit Time:	5-7 days
Incoterm:	DDU or DDP
Custom Clearance:	Commercial
De Minimis Threshold	75 USD
Returns available	Yes
Surcharges	For Home Deliveries under 5 kg (up to 5 kg delivered to PUDOs as default)



Process flow to Israel

Days	0	1	2	3	4	5	6	7
Delivery to PNI Hayes Hub								
Scanning & processing								
Linehaul								
Customs clearance								
Injection in local network								
Final delivery								

Data

Full details including EORI number, Recipients Phone and Email address and **HS10** codes.

General info

Estimated delivery period commences after completion of customs clearance.

Operational process starting point

Shipments received in our warehouse:

Direct Link Worldwide Ltd
t/a PostNord

Fairview Business Centre,
25 Clayton Road, Hayes,
Middlesex, UB3 1AN, UK



Weight and Dimensions



	Maximum
Measurement:	up to 30x30x30 cm
Weight:	up to 15 kg

Mail conditions

- Tariffs/Rates are for the Express service, based on a DDP/DDU incoterms
- Tariffs/Rates exclude the return of undeliverable items and exclude customers returns
- Delivery within 3-5 working days from landing and additional of 3 working days in peak period (November and December)
- Home delivery : Surcharge of £2.50 of the attached rates
- VAT threshold - 75\$ value. DDU is limited to this value

DDP surcharges

Custom clearance fee per total value of parcel with value of \$75 and above : £2.75

Computer fee (governmental charge):

- Declared value item 100\$-1000\$: £4.45
- Declared value item above 1000\$: £8.84

Special customs release fees

- If the value is above 1,000\$ or the import is commercial, or the shipment contain illegal goods, Customs release fee – £32.35
- If ILP requires to obtain special certificate from governmental authority (communication/standard institute) to import a shipment, then shipper will reimburse for the amount paid by ILP equal to – £80.70

Service Restrictions

Prohibited Items

Certain items are strictly not permitted for shipment due to international regulations and Israeli import laws. These include:

- Explosives and Hazardous Materials: Fireworks, flares, and other explosive substances.
- Weapons and Ammunition: Firearms, bullets, and related materials.
- Illegal Substances: Narcotics, cannabis products, and controlled drugs.
- Pornographic Content
- Counterfeit Items: Including money, stamps, and intellectual property.
- Endangered Species Products: Items made from protected animals or plants (per CITES agreement).
- Asbestos
- Tobacco and Alcohol: Subject to restrictions or full prohibition.
- Live Animals and Animal Products
- Human Remains or Biological Samples
- Hazardous Waste and Strong Acids
- Perishables: Such as food or temperature-sensitive goods without proper arrangements.
- Currency and Precious Metals

Controlled Goods (May Require Permits)

Some items can be shipped, but only with the correct approvals from relevant Israeli authorities:

- Pharmaceuticals and Medical Devices
- Agricultural Products: Including plants, seeds, and soil.
- Food Items: Especially meat and dairy.
- High-tech or Dual-use Goods: Electronics, encryption tech, and items with both civilian/military use.
- Cultural or Religious Artifacts
- Chemicals and Chemical Precursors
- Radioactive Materials and Biological Substances

Dangerous Goods (Common Examples)

Air transport regulations prohibit many everyday items due to safety risks. These include:

- Nail polish, glue, perfume, lipstick
- Batteries, printer ink, magnetized materials
- Sprays, dry ice, camping or lab equipment
- Automotive parts, diving or drilling gear
- Vaccines, vapour shippers, certain chemicals

It is the shipper's responsibility to ensure that no dangerous or restricted goods are included in shipments. Packaging and contents must also comply with both Israeli and international transit regulations.



E-commerce trends in Israel

Key Characteristics:

- Large spending power
- Low unemployment
- Relatively young population
- Early adopters
- Strong tech sector
- Love shopping

E-commerce market:



E-commerce in Israel is projected to reach **\$11.7 billion** by 2028
12% annual growth
70 million packages a year



5M buy online weekly (50% of population)
93% bought online in 2023
51% of Israelis buy from international sites



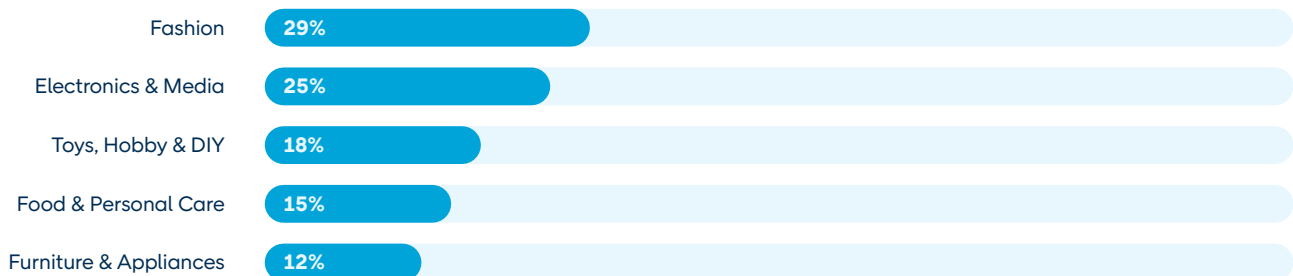
11.03 million population (approx.)
61.5% aged between **16–64**
74.9% are social media users

Leading E-commerce Websites:

TEMU, SHEIN, AliExpress, Amazon, Next, ASOS, iHerb

Source: RetailX report, February 2022, Statista, Google & Isracard Research 2023, World Population Review, DataReportal, EcommerceDB

Leading E-commerce Segments in Israel in 2022, by Market Share



Source: PPRO