

Fact sheet UK to Norway



GENERAL INFORMATION Postnord International

Solution: End To End

Coverage: 100%

Traceability: Fully Tracked

Drop off point: PostNord, Hayes

Transit Time: 4 working days to local market + 2-3 days for final mile delivery

Incoterm: DDP

Custom Clearance: Commercial (with VOEC option)

De Minimis Threshold: 3000 NOK for VOEC

Returns available: Yes

Surcharges: Peak Surcharge Nov to Jan



Process flow to Norway

Days	0	1	2	3	4	5	6	7
Delivery to PNI Hayes Hub	●							
Scanning & processing	■	■						
Linehaul		■	■	■	■			
Customs clearance				●				
Injection in local network					●			
Final delivery					■	■	■	■

Data

Full details including EORI number, Recipients Phone and Email address and HS10 codes.

General info

Estimated delivery period commences after completion of customs clearance.

Operational process starting point

Shipments received in our warehouse:

Direct Link Worldwide Ltd t/a PostNord

Fairview Business Centre,
25 Clayton Road, Hayes,
Middlesex, UB3 1AN, UK



PostNord Market Leading Coverage



19,500+ Service points and parcel lockers in the Nordics.

Norway

Service Points	1450
Parcel Lockers	3500

MyPack Home

A home delivery service offering an extensive array of options, ensuring swift delivery to every household across Norway. This flexible service is tailored to meet your customers' specific needs, providing adaptability and convenience.

	Maximum
Length (L)	175 cm
Length + Circumference (L + C)	≤300 cm
Weight	35 kg

Norway Clearance Options

B2B Clearance

- Requires a local entity in Norway.
- Best for businesses sending commercial shipments (e.g. via PostNord Home or Collect).
- One commercial invoice and one customs clearance per shipment.
- Customs and VAT are covered by the importer.

B2C Clearance

Clearance is done per individual shipment.

Two delivery options available:

Delivery At Place (DAP):

- Receiver (customer) pays duty/VAT on delivery.
- May include extra admin fees.

Delivery Duty Paid (DDP):

- Duty/VAT is prepaid by the seller.
- Enabled by IOSS or VEOC for deliveries to Norway and the EU.

VOEC – VAT on E-Commerce in Norway

VOEC (VAT on E-Commerce) is a scheme that allows online retailers to collect VAT at the **point of sale** and remit it directly to the **Norwegian Tax Administration** on a **quarterly basis**. It applies to sellers who are not **VAT-registered in Norway** and who sell more than **50,000 NOK annually** into the country.

The scheme covers **postal and commercial shipments**, where each item is valued at or below **3,000 NOK** (approx. £218). Under VOEC, the **VAT de minimis is 0** and **no customs duty** applies. For non-VOEC sellers, the de minimis threshold for both **VAT and duty is 350 NOK**.

Retailers must register via www.skatteetaten.no/voec, and the registration should be clearly indicated on their website. Customers will see **25% VAT added at checkout**, providing full cost transparency.

Once registered:

No customs duties (currently NOK 149) apply to postal network shipments.

The **seller charges VAT** at checkout and handles reporting quarterly.

PostNord Service Point or Parcel Locker

This flexible solution encourages your customers to conveniently pick up their parcels at their preferred time from nearby service points or parcel lockers.

	Maximum Length	Maximum (L+C)	Maximum Weight
Service Point	150 cm	≤300 cm	150 g - 20 kg
Parcel Locker	60 cm	H 49 cm, W 42 cm	150 g - 10 kg



Norway Trade Flow

Norway Profile



	Volume (m)	Value (€m)
Export	6.7	€379
Import	29,4	€1,614

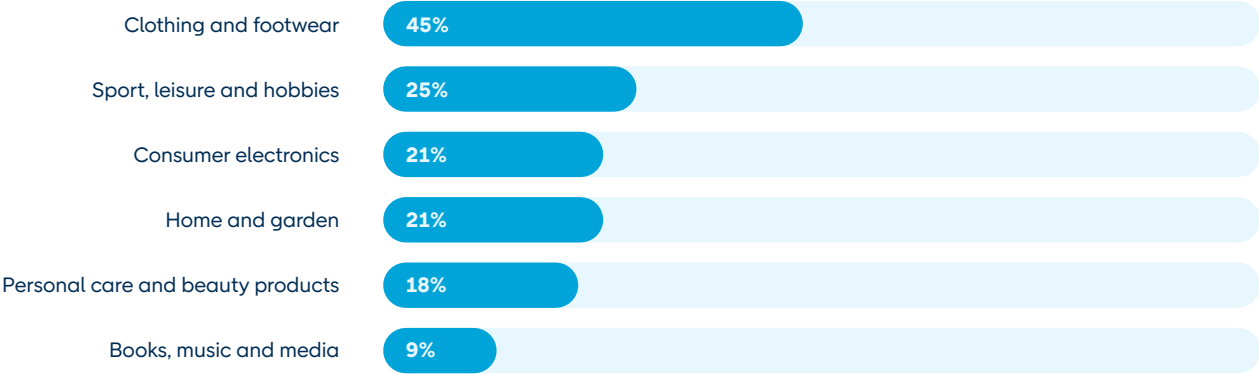
Countries Importing from...

Country	Import volume
China	11,272,342
United Kingdom	3,524,506
Sweden	3,433,355
United States	2,673,763
Germany	2,035,706
Denmark	1,488,800
Japan	577,290
Belgium	394,988
Poland	364,604
Australia	334,220
France	334,250

Percentage of B2C retail that is e-commerce 15%
Percentage of e-commerce that is imported from abroad 21%

Source: Euromonitor, IPC 2024

Main Cross-border Categories by Purchase



Source: IPC Cross-Border Shopper Survey 2024