Fact sheet USA to Australia





GENERAL INFORMATION

PostNord International Standard DDU & DDP

Solution: **E2E**

Coverage: Entire Country

Traceability: Fully Tracked

Delivery Attempts: 1

Transit Time (Business days): 6-14

Incoterm: DDU & DDP

Weight Limits: 20kg

Size Limits: (W+H) * 2 < 140 cm

Length < 100 cm

Custom Clearence: Postal & Commercial

The average customs clearance time is two working days.

Clearance at Destination

Maximum content value: USD2.500

De minimis: AUD 1,000

GST: 10%

Duty: Variable based on product. Applicable on orders over AUD 1,000.

Manifests are electronically transmitted to customs prior to arrival.

Australia has strict rules surrounding biohazards and controlling disease, anything that is identified as a bio risk (animal products. leather, wood, fur etc.) will require an AQIS inspection prior to release. Charges incurred for such AQIS inspections are passed back to the shippers.

Goods exceeding AUD 1,000 in value will require formal clearance, GST and duty payment, current GST rate is 10% and duty is variable based on commodity. Duties and GST are passed back to shipper for DDP shipments on a parcel-by-parcel basis.

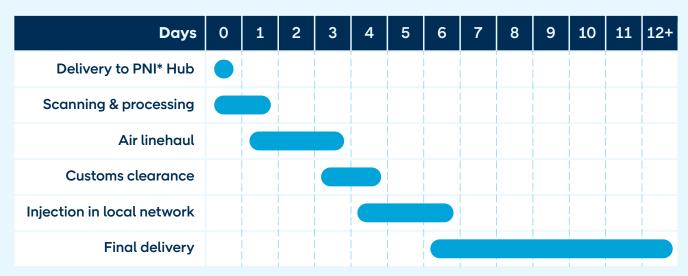
Since the 1st July 2018, any International retailer /e-tailer selling over AUD 100,000 worth of goods per year in Australia must register and get an ABN number in order to pay the GST (10% of the value of the goods from the first \$).

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Process flow to Australia



^{*}PostNord International

Weight and dimensions



Maximum Parcel Weight: 20kg.

Minimum Parcel Dimensions: Must be able to hold a 16 cm x 11 cm label.

Maximum Parcel Dimensions: (W+H) * 2 < 140 cm Length < 100 cm.

Dimension Factor: Dim Weight is LxWxH divided by 139.

Shipping weight is the total package weight (Product + Packing).

Shipment charges are based on either the actual* or volumetric weight**, whichever is the greater.

 * Actual weight, or dead weight, is the physical weight, in kg or lb, including the outer packaging of the shipment.

**Volumetric weight, or dimensional weight, is the cubic measurement, in m³, of the outer carton multiplied by a conversion factor of 139.

Operational process at origin

The shipments are received at any of PostNord International's warehouses:

EWR Hub

700 Dowd Ave. Elizabeth, NJ 07201

LAX Hub

5353 E Slauson Ave. Commerce, CA 90040

ORD Hub

1000 Lunt Ave. Elk Grove Village, IL 60007

^{***}Cubic ratio is the volumetric weight divided by the actual weight.

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Last Mile Delivery

One delivery attempt.

If the customer is not in, the parcel is left at the local post office and held for 7 days for the buyer to collect parcel.

Returns provided at additional cost.



Service Restrictions

Dangerous Goods:

Nail Polish, Glue, Perfume, Lipstick, Batteries, Marker (dependent on material), Printer Ink, Magnetized material, Spray, Dry Ice, Vaccines, Automobile parts, Laboratory testing Equipment, Camping expeditionary Equipment, Chemicals, Diving Equipment, Drilling and Mining Equipment, Dry (vapor) shipper.

There are a number of "risk" items that should not be shipped through our channel including:

Food Products, Nutritional supplements, Baby Formula, Plants, Herbs, Plant extracts, Creams, Tobacco products, Natural Health products, Medical (tablets/vitamins/pills/powders), Wooden articles, Weapons, Fertilizers, Dairy products, Alcohol.

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