



GENERAL INFORMATION

PostNord International Standard DDP

Solution: **E2E**

Coverage: **Entire Country**

Traceability: **Fully Tracked**

Drop off point: **LAX, EWR, ORD**

Transit Time (Business days): **7-10**

Incoterm: **DDP**

Weight Limits: **20 kg**

Size Limits: **(W+H) * 2 < 140 cm**
Length < 105 cm

Custom Clearance: **Commercial**

 The average customs clearance time is two working days.

Fact sheet USA to New Zealand



Process flow to New Zealand

| Days | 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 |
|-----------------------------|-------------|-------------|---|---|-------------|-------------|---|---|---|
| Delivery to PNI Hub | <div></div> | | | | | | | | |
| Scanning & processing | <div></div> | | | | | | | | |
| Export US customs clearance | | <div></div> | | | | | | | |
| Import NZ pre-clearance | | <div></div> | | | | | | | |
| Air linehaul | | <div></div> | | | | | | | |
| Collection from airline | | | | | <div></div> | | | | |
| Scan validation | | | | | | <div></div> | | | |
| Injection in local network | | | | | | <div></div> | | | |
| Final delivery | | | | | | <div></div> | | | |

Weight and dimensions



Maximum Parcel Weight: 20 kg

Minimum Parcel Dimensions: Must be able to hold a 16 cm x 11 cm label.

Maximum Parcel Dimensions: $(W+H) * 2 < 140$ cm Length < 105 cm

Dimension Factor: Dim Weight is $L \times W \times H$ divided by 139.



Shipping weight is the total package weight (Product + Packing).

Shipment charges are based on either the actual* or volumetric weight**, whichever is the greater.

*Actual weight, or dead weight, is the physical weight, in kg or lb, including the outer packaging of the shipment.

**Volumetric weight, or dimensional weight, is the cubic measurement, in m^3 , of the outer carton multiplied by a conversion factor of 139.

***Cubic ratio is the volumetric weight divided by the actual weight.

Operational process at origin

The shipments are received at any of PostNord International warehouses:

EWR Hub

700 Dowd Ave.
Elizabeth, NJ 07201

LAX Hub

5353 E Slauson Ave.
Commerce, CA 90040

ORD Hub

1000 Lunt Ave.
Elk Grove Village, IL 60007

Fact sheet USA to New Zealand



Clearance at Destination

Duty and tax de minimis: NZD 1,000

Import tax standard rate: 15%

Duty tax: average 2%

Manifests are electronically transmitted to customs prior to arrival.

New Zealand have strict rules surrounding bio hazards and controlling disease, anything that is identified as a bio risk (animal products, leather, wood, fur etc.) will require an AQIS inspection prior to release. Charges incurred for such AQIS inspections are passed back to the shippers.



Last Mile Delivery

One delivery attempt.

If the customer is not in, the parcel is left at the local post office and held for 7 days for the buyer to collect parcel.

Returns provided at additional cost.



Service Restrictions

Dangerous Goods:

Nail Polish, Glue, Perfume, Lipstick, Batteries, Marker (dependent on material), Printer Ink, Magnetized material, Spray, Dry Ice, Vaccines, Automobile parts, Laboratory testing Equipment, Camping expeditionary Equipment, Chemicals, Diving Equipment, Drilling and Mining Equipment, Dry (vapor) shipper.

There are a number of “risk” items that should not be shipped through our channel including:

Food Products, Nutritional supplements, Baby Formula, Plants, Herbs, Plant extracts, Creams, Tobacco products, Natural Health products, Medical (tablets/vitamins/pills/powders), Wooden articles, Weapons, Fertilizers, Dairy products, Alcohol.