

USA Service Offering to Norway



GENERAL INFORMATION PostNord International

Solution:	End To End
Coverage:	100%
Traceability:	Fully Tracked
Drop off point:	PostNord EWR, ORD, and LAX
Transit Time:	4-7 days
Incoterm:	DDP
Custom Clearance:	Commercial (with VOEC option)
De Minimis Threshold:	3000 NOK (approx. \$300) for VOEC
Returns available:	Yes



Process flow to Norway

Days	0	1	2	3	4	5	6	7
Delivery to PNI Hub	●							
Scanning & processing	■	■						
Linehaul		■	■					
Customs clearance			■	■				
Injection in local network				■	■			
Final delivery					■	■	■	■

Data

Full details including EORI number, Recipients Phone and Email address and HS10 codes.

General info

Estimated delivery period commences after completion of customs clearance.

MyPack Home

A home delivery service offering an extensive array of options, ensuring swift delivery to every household across Norway. This flexible service is tailored to meet your customers' specific needs, providing adaptability and convenience.

	Maximum
Length (L)	69 in
Length + Circumference (L + C)	≤118 in
Weight	77 lb

PostNord Service Point or Parcel Locker

This flexible solution encourages your customers to conveniently pick up their parcels at their preferred time from nearby service points or parcel lockers.

	Maximum Length	Maximum (L+C)	Maximum Weight
Service Point	59 in	≤118 in	5 oz - 44 lb
Parcel Locker	24 in	H 19 in, W 17 in	5 oz - 22 lb



Product and Clearance Options



PostNord Market Leading Coverage



19,500+ Service points and
parcel lockers in the Nordics.

Norway

Service Points	1450
Parcel Lockers	3500

Norway Clearance Options

B2C Clearance

Clearance is done per individual shipment.

Two delivery options available:

Delivery At Place (DAP):

- Receiver (customer) pays duty/VAT on delivery.
- May include extra admin fees.

Delivery Duty Paid (DDP):

- Duty/VAT is prepaid by the seller.
- Enabled by VEOC for deliveries to Norway.

VEOC – VAT on E-Commerce in Norway

VEOC (VAT on E-Commerce) is a scheme that allows online retailers to collect VAT at the **point of sale** and remit it directly to the **Norwegian Tax Administration** on a **quarterly basis**. It applies to sellers who are not **VAT-registered in Norway** and who sell more than **50,000 NOK** (approx. \$5000) **annually** into the country.

The scheme covers **postal and commercial shipments**, where each item is valued at or below **3,000 NOK** (approx. \$300). Under VEOC, the **VAT de minimis** is 0 and **no customs duty** applies. For non-VEOC sellers, the de minimis threshold for both **VAT and duty** is **350 NOK** (approx. \$35).

Retailers must register via www.skatteetaten.no/voec, and the registration should be clearly indicated on their website. Customers will see **25% VAT added at checkout**, providing full cost transparency.

Once registered:

No customs duties (currently NOK 149 (approx. \$15)) apply to postal network shipments.

The **seller charges VAT** at checkout and handles reporting quarterly.

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PostNord App

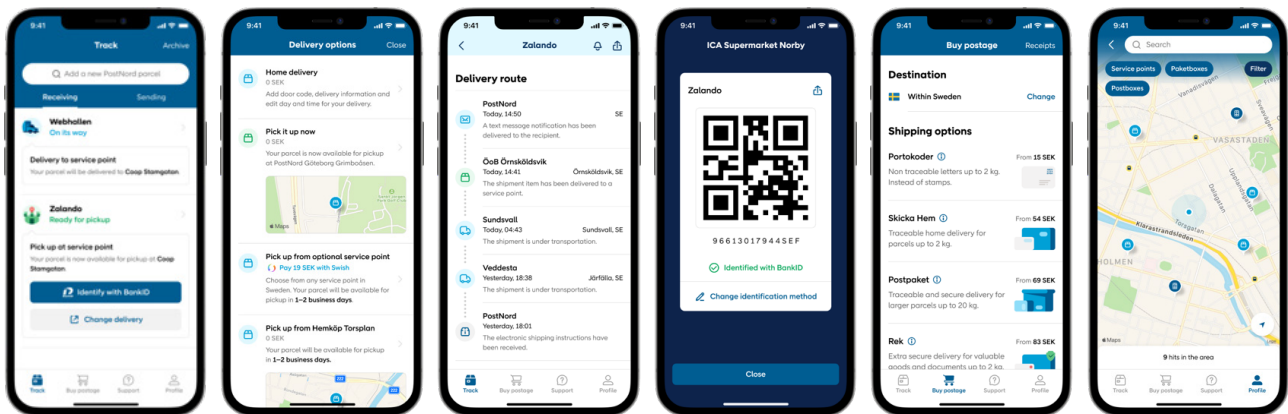
The logistics leading app for consumers in the Nordics to keep track on parcel deliveries.

The PostNord App allows the user to:

- Track parcels
- Book home delivery
- Receive digital delivery notifications
- Manage returns directly in the cell phone

PostNord FlexChange – integrated functionality in App:

- Book home delivery – choose day and time
- Update the time for a book home delivery
- Deliver even if the recipient is not home
- Options to pick up at PostNord's distribution / service point
- +4 million active users per month



Main Cross-border Categories by Purchase

Clothing and footwear
Sport, leisure and hobbies
Consumer electronics
Home and garden
Personal care and beauty products
Books, music and media

45%

25%

21%

21%

18%

9%

Source: IPC Cross-Border Shopper Survey 2024